



The vast wilderness of El Questro

General Touring Information

DEPARTURE/RETURN POINTS AND TIMES

Check your travel documents for details of pick-up and departure times. The times given in our brochures are approximate only. International passengers are advised to reconfirm their tour arrangements with APT on arrival in Australia and provide us with a contact number in case we need to call you prior to your tour.

Telephone 1300 656 985 Australia-wide.

PRE & POST TOUR CONNECTIONS

Some of our passengers choose to make their own air, rail or extra accommodation reservations. In this case, it is the passenger's responsibility to confirm their own arrangements. We suggest that you reconfirm your bookings immediately on your arrival in Australia, prior to starting the tour.

Note that if the return of your tour is delayed for any reason, APT does not accept responsibility for any additional charges that may be imposed by the operator of your on-going travel arrangements should you not connect. Should this situation arise, we will endeavour to assist you to alter your booking, and in such cases, it is necessary that you advise us of your ticket number, service operator, flight number/service number and departure time.

ITINERARY

Although every effort is made to follow the itinerary, there may be times when this will have to be varied due to weather or other conditions prevailing at the time. In such instances, your Driver/ Guide will be able to make contact with our head office 24 hours a day to make arrangements for any necessary itinerary changes.

TIME ZONES

Western Australia is one and a half (1.5) hours behind South Australia and the Northern Territory and two hours behind the Eastern States (Queensland, New South Wales, Victoria and Tasmania).



Majestic Windjana Gorge

ELECTRICITY

The electrical current in Australia is 240/250 volts, AC50HZ. Three-pin power points are the standard, so you may need to bring an adaptor or voltage converter.

Remote regions have limited access to power. At KWA Camps and Lodges no power points are available, so pack enough batteries to operate any electrical devices you plan to carry.

PERSONAL EXPENSES

You will need money to cover refreshments and souvenirs along the way, meals (when not included), alcohol, and activities on free days. You may also wish to budget for optional scenic helicopter flights that are made available at the Bungle Bungle Range and Mitchell Plateau – all major credit cards are accepted.

TIPPING

While it is acceptable to tip staff members for good service, it is not compulsory in Australia – it's always your choice. If you do choose to tip, the amount you give should reflect your degree of satisfaction with the services provided. As an indication, we would suggest \$3 – \$5 per day for your Driver/Guide is a fair amount.

SEAT ROTATION

To ensure everyone gets to enjoy front and window seats, a daily seat rotation system will be employed.

SMOKING

Due to Australian government regulations, smoking isn't permitted on aircraft or tourist vehicles. Smokers will find the frequent stops we make provide time to smoke. If you specifically desire a smoking or non-smoking room and have not advised us, contact us now and we will pass it on to the hotels, but can make no guarantees. Smoking is not permitted in twin share 'matched' rooms or in the cabins at our camps and lodges.



Tranquil Bell Gorge



The native Kimberley Rose

General Touring Information

AGE GROUP AND SUITABILITY

On a Kimberley Wilderness Adventure, age is irrelevant for adults as long as you are fit and in good health. Tours include guided bushwalks over uneven terrain as well as swimming in waterholes.

We recommend that seven years old is the minimum age for a coach tour. Children under 18 must be accompanied by an adult. During school holiday periods, we generally carry more children.

INJURY OR ILLNESS

To cope with minor illness and injury, there is a first-aid kit on board. In the case of more serious injury or illness, medical care can be obtained at main towns. Please advise the crew of any medical disability and any treatment that could be required in an emergency. If you suffer from a medical condition, please check with your doctor and APT as to your suitability for travel. In the event that you have to leave your tour because of illness, your return to the point of departure will be at your own expense and by your own arrangement. It is important that you purchase travel insurance prior to departing from home to protect you in such events.

SLEEP APNOEA MACHINES & OTHER MEDICAL DEVICES

We are unable to provide power to operate sleep apnoea machines, other medical devices and battery chargers in our wilderness camps and lodges as our cabins do not have suitable power outlets. If you need to use such a machine, please bring your own portable power supply or batteries to last the duration of the tour. It is essential that you are self-sufficient with your own power supply to operate these machines, except when staying in hotel accommodation in Broome, Kununurra and Fitzroy Crossing.

TRAVEL INSURANCE

We strongly recommend that you purchase comprehensive travel insurance covering any unforeseen circumstances that may arise on tour (including cancellation fees, medical and curtailment expenses, loss of luggage, etc.).



The mighty Ord River

COMMUNICATION

Our vehicles are fitted with satellite telephones, and our lodges and camps have telephones or satellite phones. However, these are not available for use by passengers due to the high operating costs. Messages to our passengers are best conveyed via our office. It is recommended that passengers carry a phone card that can be used at phone boxes and other public telephones along the way.

MOBILE PHONES

Mobile phones are allowed on tour, however in the Kimberley region coverage is very limited, so we suggest you contact your service provider for details on coverage prior to departure. And don't forget your phone charger and adaptor if needed.

INTERNET AND EMAIL ACCESS

The internet is available in most hotels, either in the business centre and/or via in-room access ports for laptops, enabling you to send and receive emails. You can also access your email through public internet cafes located in major centres. There is no access to email or the internet at KWA's lodges and camps.

MAIL AND POSTAGE

Mail services are only available in the major mail centres: Darwin, Kununurra and Broome. Ensure that mail is addressed care of your hotel. Please refer to your itinerary before advising friends where to send mail, and request that they include their return address on the back of the envelope in case it doesn't reach you. And note that mail delivery times are longer in these remote areas. Collection of personal mail from hotels is your responsibility.

Stamps are readily available from post offices, newsagents and hotels throughout Australia. Additional information on postage costs can be found on page 24 of this booklet.

POST OFFICES

Post offices are generally open 9 am – 4 pm Monday to Friday.



Mitchell Falls, in the Kimberley



See Aboriginal art

General Touring Information

PHOTOGRAPHY

The unique Kimberley landscapes, flora and fauna distinguishes the region as a photographer's delight. So bring your camera, along with adequate batteries, film or memory cards. Note that digital camera battery chargers can only be used in hotels. Film is available for purchase in the main centres. The average cost for a 35 mm film (24 exposure) is \$6 – \$9. Processing costs start from \$9, but can be higher in more remote areas.

ADVENTURE KIT

When you embark on a KWA adventure of four days or longer you will receive a complimentary Adventure Kit to help you get even more from your journey. Included are binoculars, a map of the Kimberley, luggage labels and a ticket wallet, all contained in a hardy backpack. On KWA cruising tours you'll also receive a sturdy drink bottle. All of which is yours to keep.

TAXIS

Meter-operated taxicabs are available in all major cities and towns. You will find ranks at transport terminals, major hotels, shopping centres or you can hail them in the street. There is a minimum flag fall charge, then a charge for the distance travelled. Most hotels provide a free, direct-line phone to taxi services.

DAY TOURS

APT operates sightseeing tours around Australia. A 20% discount is offered on these to passengers travelling on Kimberley Wilderness Adventures. Some of the tours available are in: Sydney, Melbourne, Cairns, Darwin, Broome & Uluru (Ayers Rock).



Walk among the striped domes of the Bungle Bungle Range

PASSENGER COMMENTS

As part of our commitment to providing quality touring experiences, we welcome and encourage your feedback. Towards the end of your tour, your Driver/Guide will provide you with a comment sheet. Please take the time to answer the questions and make relevant comments, then return it to your Driver/Guide sealed in the envelope provided. These envelopes are sent to our head office. All feedback is read and a summary of each tour is given to all members of APT management. Where necessary, relevant action is taken to rectify any problems.

DON'T FORGET TO...

Here's a couple of things you may want to do before your holiday:

- Cancel your newspaper delivery.
- Arrange for someone to collect your mail.
- Let your neighbours know you'll be away.
- Turn off your hot water service.
- We recommend using a credit card to carry currency.
- Leave APT's phone number along with your reservation number and departure date with your neighbour/family so that you can be contacted in case of an emergency.
- Keep your travel documents handy at all times.

ASK A LOCAL

With APT, you stay in key locations so in your leisure time you can explore the area for yourself. Perhaps ask your Driver/Guide or the hotel concierge for tips, as locals know the best of what's around and are always willing to let you in on a few local secrets.